Income Maintenance Advisory Committee
Department of Health and Family Services
Division of Health Care Financing
June16, 2005
Minutes

County Attendees: **Jackie Bennett**, Racine Co.; **Lynn Brenner**, Calumet Co.; **Sheila Drays**, Dodge Co.; **Tim Gessler**, Winnebago Co.; **Liz Green**, Dane Co.; **Jane Huebsch**, Marathon Co.; **Ed Kamin**, Kenosha Co.; **Chris Machamer,** Waupaca Co.; **Mike Poma**, Milwaukee Co.; **Amy Roland**, Outagamie Co.; **Shirley Ross**, LaCrosse Co.; **Sue Schmitz**, Waukesha Co.; **Cindy Sutton**, Rock Co.

State Attendees: **Barbara Apel**, DHFS/OSF; **Gail Chapman**, DHFS/OSF; **Bernadette Connolly**, DHFS/BEM; **Curtis Cunningham**, DHFS/OSF; **Brian Fangmeier**, DHFS/BEM; **John Haine**, DHFS/BEM; **Lisa Hanson**, DHFS/BEM; **Vicki Jessup,** DFHS/BEM; **Donna King**, DHFS/BEM; **Amy Mendel-Clemens**, DHFS/BEM; **Mellissa Otter**, DHFS/BEM; **Scott Reidasch**, DHFS/BEM; **Jodi Ross**, DHFS/BEM; **Joanne Simpson**, DHFS/BEM; **Rick Zynda**, DHFS/BEM

Administrative Items

-   May minutes were approved.
-   July IMAC meeting has been canceled.
-   John Haine passed out updates on Payment Accuracy, see handout below.
-   An updated version of the sub-committee assignments was distributed, see handout below.

Budget Update

Several items from the Biennial Budget were discussed this month. These items include:

o   Funeral and Cemetery Aids Program- JFC provision would require local agencies and tribes to submit cost per person data to DHFS starting January 1, 2006.
o   MA Eligibility QA- approved Governor's provision with minor technical changes.
o   Income Maintenance- Approved one time amount of $3.7 all funds and $1.8 matching FED funds for local agencies.
o   BadgerCare Coverage of Prenatal Care- Approved with minor technical corrections.
o   Grace month policy- MA eligibility will now terminate after 12 months.
o   BadgerCare Employment Verification- Employers will now be able to submit employment verification information electronically. DHFS is now required to send the EVFs directly to the employer and fines can be imposed on any employers not returning them within 30 days.

<u>Sub-Committee Reports</u>

Workload and Finance

DHFS identified additional funding for local agencies to keep their 2006 allocations at the same amounts budgeted for 2005. The IM Allocations Administrator's Memo is drafted and, once approved, will go out to local agencies.

Medicaid Quality Assurance funding included in the biennial budget, Fraud issues, Contract Language, and Program Integrity will be discussed as this sub-committee continues to meet.

Program Connections

This sub-committee is looking for a new county co-chair. A new priority list will be on their next meeting agenda, along with the Child Care SMRF.

<u>CWW Update</u>

The CWW Implementation guide will go out to local agencies either Friday, June 17, or Monday, June 20. See attached handout of the Implementation plan. System errors have decreased as changes to the WW are being made. See attached handout of major changes being done.

CWW is now part of the new worker training curriculum, and training classes are already being scheduled.

<u>WFCAP</u>

Through Area Administration staff, Scott Riedasch is requesting Representatives from local agencies who would like to participate in this ad-hoc committee by the end of June. This group will meet twice in July and will concentrate on two separate areas. First is the policy and processes set in place by the JFC in the new biennial budget. Second is the evaluation of current policy and practices, and their cost effectiveness.

<u>Medicare Part D</u>

An Operations memo on Medicare Part D should be available on-line after June 17. This memo will have information about Low Income Subsidy, referrals, and general Part D information. A scanned version of the application will not be available online. Local agencies who wish to have the application form will have to order them from SSA.

In the event that CAPO needs to determine eligibility for people who do not wish to use the SSA process, Low Income Subsidy policies and procedures are being put into place statewide. Local agencies should refer people over the age of 60 to the area benefit specialists, and to the Wisconsin Coalition of Advocacy for anyone under the age of 60.

State Summary				
Review Month	Sample	Allotment	Error Amount	Error Rate
Oct-04	83	$17,123	$440	2.57%
Nov-04	84	$17,217	$1,073	6.23%
Dec-04	87	$15,152	$915	6.04%
Jan-05	92	$17,885	$929	5.19%
Feb-05	90	$17,112	$1,026	6.00%
Total	436	$84,489	$4,383	5.19%

Milwaukee				
Review Month	Sample	Allotment	Error Amount	Error Rate
Oct-04	37	$8,022	$256	3.19%
Nov-04	34	$6,853	$758	11.06%
Dec-04	36	$6,525	$261	4.00%
Jan-05	37	$7,157	$449	6.27%
Feb-05	34	$7,438	$559	7.52%
Total	178	$35,995	$2,283	6.34%

Balance of State				
Review Month	Sample	Allotment	Error Amount	Error Rate
Oct-04	46	$9,101	$184	2.02%
Nov-04	50	$10,364	$315	3.04%
Dec-04	51	$8,627	$654	7.58%
Jan-05	55	$10,728	$480	4.47%
Feb-05	56	$9,733	$467	4.80%
Total	258	$48,553	$2,100	4.33%

STATE	FY 2004 PAYMENT ERROR RATE	FY 2005 PAYMENT ERROR RATE 7 lowest rates	RATE REDUCTION (IF APPLICABLE) 3 most improved	FY 2004 VAL. NEGATIVE ERROR RATE	FY 2005 VAL. NEGATIVE ERROR RATE 4 lowest rates	RATE REDUCTION (IF APPLICABLE) 2 most improved
CONNECTICUT	4.60	6.93	-2.33	1.99	1.61	0.38
MAINE	10.38	5.44	4.94	7.03	1.43	5.60
MASSACHUSETTS	4.58	4.76	-0.18	2.81	3.33	-0.52
NEW HAMPSHIRE	6.98	7.80	-0.82	0.66	2.80	-2.14
NEW YORK	4.12	5.94	-1.82	3.00	8.57	-5.57
RHODE ISLAND	12.60	12.78	-0.18	9.23	5.94	3.29
VERMONT	4.91	2.31	2.60	10.26	5.62	4.64
DELAWARE	6.16	6.97	-0.81	12.87	4.41	8.46
DIST. OF COL.	5.51	8.49	-2.98	7.04	3.39	3.65
MARYLAND	5.36	6.00	-0.64	13.42	27.17	-13.75
NEW JERSEY	2.62	2.36	0.26	2.37	0.48	1.89
PENNSYLVANIA	3.93	4.66	-0.73	3.40	1.55	1.85
VIRGINIA**	6.40	6.45	-0.05	2.54	1.25	1.29
VIRGIN ISLANDS	3.29	1.44	1.85	7.32	9.93	-2.61
WEST VIRGINIA	6.25	5.54	0.71	5.29	5.03	0.26
ALABAMA	7.82	2.58	5.24	2.25	2.01	0.24
FLORIDA	5.54	7.04	-1.50	2.54	1.49	1.05
GEORGIA	6.02	4.58	1.44	3.90	5.76	-1.86
KENTUCKY	5.39	3.26	2.13	7.26	3.21	4.05
MISSISSIPPI**	5.55	3.99	1.56	2.04	1.61	0.43
NORTH CAROLINA	3.21	3.06	0.15	3.06	2.50	0.56
SOUTH CAROLINA	6.17	8.67	-2.50	0.33	1.13	-0.80
TENNESSEE	6.39	5.04	1.35	7.74	5.07	2.67
ILLINOIS	5.54	7.89	-2.35	8.95	8.51	0.44
INDIANA	5.74	7.02	-1.28	5.20	3.27	1.93
MICHIGAN	6.73	7.48	-0.75	14.19	13.39	0.80
MINNESOTA	6.35	8.21	-1.86	1.22	0.00	1.22
OHIO	7.74	9.39	-1.65	5.11	6.27	-1.16
WISCONSIN	6.57	4.98	1.59	5.97	7.72	-1.75
ARKANSAS	5.29	5.30	-0.01	4.98	4.07	0.91
LOUISIANA	4.74	6.07	-1.33	4.58	3.25	1.33
NEW MEXICO	5.41	6.75	-1.34	1.55	6.28	-4.73
OKLAHOMA	5.83	7.77	-1.94	3.79	5.48	-1.69
TEXAS	4.06	5.68	-1.62	3.29	3.66	-0.37
COLORADO	2.94	4.92	-1.98	1.74	15.82	-14.08
IOWA	5.33	6.01	-0.68	3.32	1.57	1.75
KANSAS	4.65	5.99	-1.34	3.43	5.31	-1.88
MISSOURI	7.16	3.29	3.87	5.03	3.58	1.45
MONTANA	4.33	3.44	0.89	1.02	0.67	0.35
NEBRASKA	5.48	6.15	-0.67	0.22	0.00	0.22
NORTH DAKOTA	4.09	2.53	1.56	2.19	0.00	2.19
SOUTH DAKOTA	1.93	2.05	-0.12	0.83	0.86	-0.03
UTAH	3.50	4.29	-0.79	4.92	11.57	-6.65
WYOMING	4.39	7.73	-3.34	0.79	3.57	-2.78
ALASKA	6.71	6.97	-0.26	2.60	0.00	2.60
ARIZONA	6.47	7.33	-0.86	6.11	5.02	1.09
CALIFORNIA	5.45	6.54	-1.09	8.66	12.22	-3.56
GUAM	7.68	7.74	-0.06	18.29	23.08	-4.79
HAWAII	4.28	4.01	0.27	2.40	3.38	-0.98
IDAHO	9.19	5.27	3.92	10.69	12.60	-1.91
NEVADA	7.30	1.88	5.42	3.56	4.74	-1.18
OREGON	7.81	8.04	-0.23	2.41	2.19	0.22
WASHINGTON	7.40	4.46	2.94	3.70	1.39	2.31
TOTAL	5.51	5.94	-0.43	5.08	5.80	-0.72

SUBCOMMITTEE AND CO-CHAIRS	ASSIGNMENTS	2005 SCHEDULE FOR REPORTS TO IMAC
Information Technology Debbie Bigler & Jim Jones	CARES Worker Web, Project 1 CARES Worker Web, Project 1.5 ACCESS, 3.1 (Query), 3.2 (Reporting) & 3.3 (Application) Automated Case Directory & Reports Prioritizing the County CARES Issues List Electronic Case File (Pilots and Statewide Implementation) Change Center (track progress) IT Strategic Planning EBT Internet Options for state/local staff & customers Grace Month and Pre-Printed Review Form Continuous Improvement of the BadgerCare EVF	February May August
Program Connections Amy Mendel-Clemens & Gerry Mayhew	**This newly merged committee will discuss priorities, and elect a county representative co-chair at their June meeting.**	March June September
Quality Assurance John Haine & Jackie Bennett	Performance standards/penalties & bonuses Benefit recovery ME review process/QA plans required of local agencies FS client error Pros/cons of distinguishing APE from other agency errors and workload Change center evaluation in terms of its impact upon error rates Medicaid and Food Stamp Negative Action Error Rates – QA data, areas for corrective action **New Assignment: Methods for number of 2nd party reviews required (percentage of caseload vs. number per worker)**	April July October
Training and Technical Assistance Russell Yancey, Jenny Hoffman, & Theresa Fosbinder	Continued input into training plans, priorities and delivery methods Identification of training topics to be considered on IM training workplan Continued exploration of creating buy in and understanding of distance learning in various agency models Development of PTS Learning Center (Pathlore) standard and ad hoc reports and reporting processes Continued exploration of use of assessments in training programs, including new worker training Input into training evaluation processes Continued recommendations about mandatory training	February May August

SUBCOMMITTEE AND CO-CHAIRS	ASSIGNMENTS	2005 SCHEDULE FOR REPORTS TO IMAC
Workload and Financing Ed Kamin & Cheryl McIlquham	2006 IM Contracts and Allocations Funeral & Cemetery Reimbursement Allocations Fraud Investigation and FEV allocations, including improving collections QA - contract language including performance measures and bonuses 2005-2007 Biennial Budget BadgerCare EVF process Continue to update workload formula RMS - shifting from W-2 to IM as a result of caseload shifts	March June September

CARES Worker Web Major Changes for 6/09/2005 Release

Automatically create converse joint asset (PCR 23036):
Currently, when an asset is jointly owned, the user needs to enter it once for each joint owner in the case. The system will be enhanced to provide the ability to automatically create a new asset page when a jointly owned asset is added and the joint owner(s) are in the household. When adding a new asset to a case, there will be a checkbox in the Joint Asset section that says "Automatically create asset page for joint owners in the household." The box will be checked by default. If the user does not wish to automatically create the joint asset(s), he can uncheck the box and the logic described below will not happen.

The approach for this process is as follows:
1. User adds a new asset (Liquid, Vehicle, Real Property, Personal Property, Burial, Lump Sum Life Insurance).
2. The system validates and saves the entered the information.
3. For each joint owner listed that is in the case, the system creates a new asset sequence with the same information but the individual and joint owner reversed
4. The user will be required to visit the newly created asset records.

Important considerations:
1. This will only happen when a new asset is added
2. No connection between the sequences will be maintained. When changes occur, the user will have to change each asset separately.
3. If the users needs to add a corresponding asset to one that already exists on the case, a converse record will be added if the check box is checked. The user should uncheck it if they do not want one created.
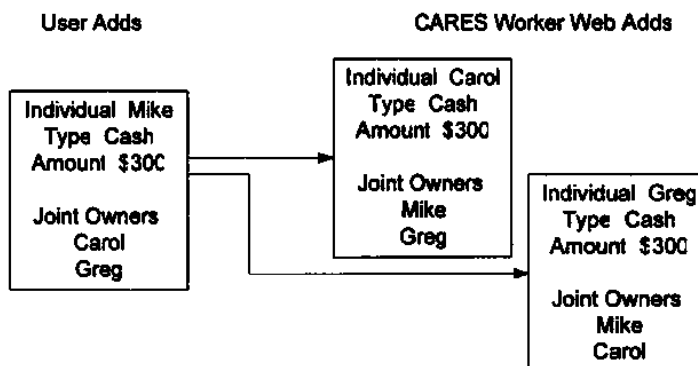
Display for end dated records (PCR 22768):
To reduce the amount of data entry required during review, users will not be required to visit end dated information. So if there are six sequences and three are end dated, the page will start out as "Completed 3 of 6". This has already been implemented for the Medical Coverage and Employment pages for the 4/26 CWW release.

Denied status for RFA program requests (PCR 23116):
If no action is taken on an RFA within 30 days of the program filing date, the RFA gets denied for that program. This action is performed automatically by CARES. Currently, the program request for that program changes to "No" (not requested). This doesn't let the user know that it was previously requested. There will now be a new status of "Denied" which will be displayed if the system automatically denied a program after 30 days.

Temporary PIN will not be displayed on Select Other HH Members page (PCR 23117):
On Select Other Household Members, the PIN in the "Not Relevant" section will not be shown if it is just a temporary PIN. This would be consistent with case clearance results.

Add ACCESS question to the General Case Information page (PCR 21377):
We currently have a question displayed on the Additional Data page in Client Registration regarding whether the client used the ACCESS Online Screener. A similar question will be added to the General Case Information page. When people or programs are added to a case, the General Case Information page will sometimes be presented with the question blanked out so that it can be answered.

General Case Information will show history for Alternate Address (PCR 19621)
The General Case Information did not previously provide the ability to view history of the alternate address. A new record navigator has been added to show this information.

Reduce need to navigate through all existing information when adding new information (PCR 23274):
Currently, when adding a person to a case, a user must visit every individual in the case on Permanent Demographics, Current Demographics, Benefits Received, and School Enrollment in addition to adding the new information. While there are policy reasons for showing this information during a review, there is no need to go through all of that information at other times. This change will allow the user to add the new information without having to visit the existing individuals. A similar change will be made to Liquid Assets, Unearned Income, Shelter Costs, and Utility Costs so that if a user adds another option from the gatepost page, they do not need to visit all of the existing records. If the gatepost page was required (such as during Review, Program Add, etc.), the user will still be driven through the existing records to make sure they are correct.

Set edit on Program Request Pages (PCR 22509):
A warning message will be displayed on the Program Request pages informing the user when they should update the Begin Month and Filing Date to avoid receiving the "Cannot run SFU more than 9 months live" error message.

The message will be displayed when the page first loads if the begin month and filing date is more than nine months before the recurring months and either:
1. The page has been updated within 30 days, or
2. A new person is being added to the case

The message will be displayed when the page is being saved if the begin month and filing date is more than nine months before the recurring months and there has been an update to the page.

Removal of Informational Message on Case Comments (PCR 23449)

The following message is currently displayed on the case comments page to indicate that the comments pertain to the past 90 days.

The following events have occurred:
(Y) AE245 : Case comments for the last 90 days are currently displayed. You can use the history navigator to view comments for a desired date range.

Rather than showing this message on the page, we will now indicate this as part of the page header:

Review Comments [Past 90 Days]

Flag	Date Entered	Entered By	Type	Comments		
	05/10/2005	JX2189	General	New Comment	⊘	🗑

Unearned Income Payment Date Removal (PCR 23399)

The Unearned Income page currently has an edit between the "Begin Month" and the "Payment Date" that says they must be in the same month. Currently, the Payment Date is not be used for any eligibility purposes and users have reported that this information is not useful to them. Since this information is no longer needed and is takes extra time to complete during a review we will remove "Payment Date" from the page. Behind the scenes, this field will be set to the first day of the Begin Month.

Current View:

New View:

Dynalist format changes (PCR 19195):
- A date in a dynalist is currently displayed as yyyy-mm-dd. This will be changed to mm/dd/yyyy.
- A blank date in a dynalist is sometimes currently displayed as 9999-12-31. This will be changed to show up as blank.
- A SSN in a dynalist is currently as 123456789. This will changed to display hyphens (123-45-6789).

Dynalist fields required markings (PCR 21796):
- If at least one row is required in a dynalist, the arrow will now be shown in red. Otherwise, it will be gray.
- Any field that makes up a dynalist will have its label displayed in italics. Asterisks will no longer be used to identify which fields are required upon clicking Add or Update.

Mini Driver Enhancements (PCR 23270):
To reduce the amount of information the user needs to visit in a mini-drivers, there are some enhancements being made to the pages that the mini-drivers schedule. These changes do not change the conditions for which the mini drivers are scheduled.

- Unearned Income:
  When new sequence of Unemployment or Workman's Comp is added, then the following pages are scheduled if they have data on them:
  Employment Summary
  Expenses Summary
  Eligibility Access (to run eligibility)

- Employment:
  When a new sequence of Employment is added for an open, ongoing case, schedules:
  Unearned Income Summary
  Childcare Participation Information
  Expenses Summary
  Eligibility Access (to run eligibility)

- When an Employment end date is added on an ongoing case, then the following pages are scheduled if they have data on them:
  Loss of Employment
  Unearned Income
  Childcare Participation Information
  Expenses Summary
  Eligibility Access (to run eligibility)

- General Case Information:
  When the worker is an ES worker with an ES job function and the address is changed (except zip) for an open, ongoing case then the following pages are scheduled:
  Address Verification
  Case Information Summary
  Demographics Summary
  Expense Gatepost page
  Eligibility Access (to run eligibility)

Revised Application Registration Form (PCR 20615, 22600)
The Application Registration form will be reorganized.

- A grey highlighted box called 'RFA Filing Date (For Business Use Only)' will be added to the bottom of the page to record when the office received the signed form.
- The Priority Service Result will be displayed in a larger font (more visible).
- The programs being requested will be displayed along with those programs whose filing date has already been collected. The concept is that the 'RFA Filing Date' will apply to those programs whose filing date has not yet been collected.
- There are some additional formatting and text changes.

System Error Process and Page Changes (PCR 23401)

The System Error page has been changed to provide more information regarding what users should do when a System Error occurs. Users should provide Name, Phone Number, Simulation (Y/N), What they were doing, and whether they are unable to proceed when sending in their System Error. System Errors only need to be faxed or emailed to the Call Center if the user is unable to proceed.

DEVELOPMENT

05 17/2005

CARES Worker Web System Error

The action you tried to perform has resulted in a system error. Please click "Return" below to return to CARES Worker Web and try again. If you need assistance or continue to experience problems that prevent you from being able to proceed, please provide the information requested below and send this page to the CARES Call Center. You may either fax it to (608) 267-2269 or email it to carpolcc@dhfs.state.wi.us for problems in the Production environment and training@dhfs.state.wi.us for problems in the Training environment.

Additional Information
Name :
Phone Number :
Simulation (Y/N) :
What were you doing?
Are you unable to proceed?

Error Details

System Information

Exception ID:	6627
CARES ID:	XTE200
WAMS Login ID.	G ANNYAPU
Exception Type	Application
Exception Text:	java.lang.IndexOutOfBoundsException: Index: 1, Size: 1
Package/Class Name:	gov.wisconsin.cares.business.rules.PermanentDemographicsBO
Method Name:	saveIndvDemo
Primary Keys:	! Case 0000001988
Calling Class.	gov.wisconsin.cares.business.services.IndividualDemographicsEJBBean
Calling Method.	storePermanentDemographics
Message Code	
Message:	
System Time:	2005-05-17 17:10:01.077
IP Address:	127.0.0.1
Server Name:	BALASAN-P2 10.167.90.88
Page ID:	AEIPD
Previous Page ID:	AECSM
Service Name.	
Service Method:	
Service Message:	
Environment:	DEVELOPMENT

Click here for Additional Information

To return to the application please click here.   **Return**
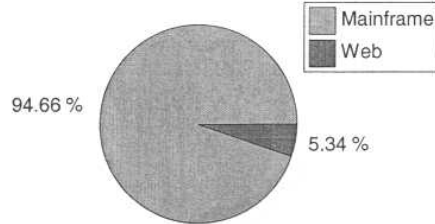
Implementation Plan
Statewide Roll-Out
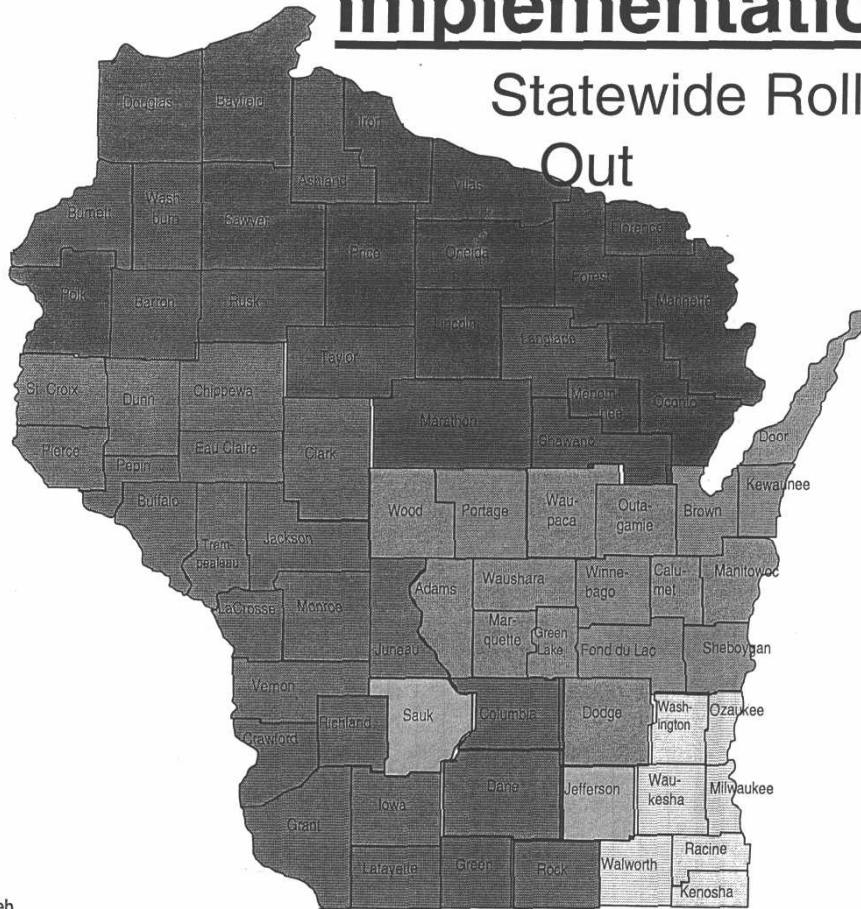
Data as of: 06/11/2005

11: COLUMBIA COUNTY

Web/Mainframe	Cases
Mainframe	2,640
Web	149
	2,789

94.66 %

Mainframe
Web

5.34 %

13: DANE COUNTY

Web/Mainframe	Cases
Mainframe	14,463
Web	6,011
	20,474

70.64 %

Mainframe
Web

29.36 %
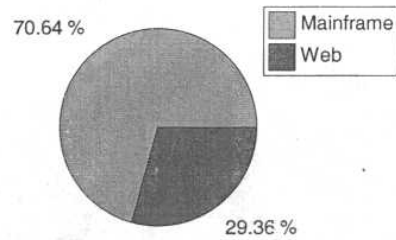
28: JEFFERSON COUNTY

Web/Mainframe	Cases
Mainframe	2,818
Web	1,126
	3,944

71.45 %

Mainframe
Web

28.55 %
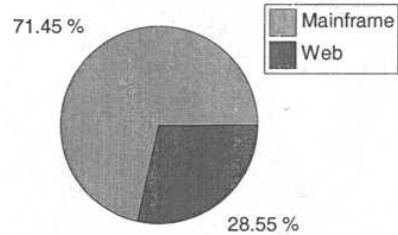
53: ROCK COUNTY

Web/Mainframe	Cases
Mainframe	7,480
Web	4,492
	11,972

62.48 %

Mainframe
Web

37.52 %
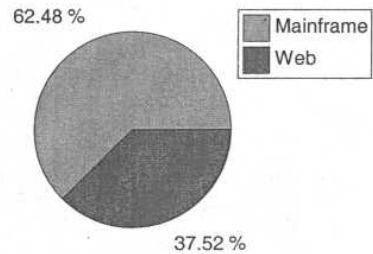
56: SAUK COUNTY

Web/Mainframe	Cases
Mainframe	2,650
Web	747
	3,397

78.01 %

Mainframe
Web

21.99 %
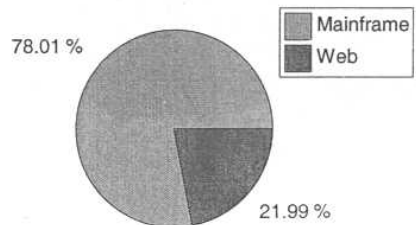
CARES Worker Web (CWW) Western Region Rollout Timeline

May 05

S	M	T	W	T	F	S
	2	3	4	5	6	7
1						
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Kick-Off Wisline ☎
Wisline Web Conference Call

CWW Security Setup Due Date
County personnel information updated in WISA

June 05

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

Training Start Date
Access to PTS Training and CWW Training Environment granted

Pre "Go-Live" Check-In ☎
Conference Call
9:00 – 10:30 A.M.

CWW Review Lab #1
Details: TBA

July 05

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

CWW "Go-Live" Date!!
Workers can use CWW Production Environment

CWW Review Lab #2
Location and Times TBA

Post "Go-Live" Check-In ☎
Agency Call
Details: TBA

August 05

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

CWW Mandatory Transition Date
All cases transitioned to CWW

CARES Worker Web (CWW)
Northern Region Rollout Timeline

June 05

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

July 05

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

August 05

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

September 05

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

Kick-Off Wisline ☎
Wisline Web Conference Call

CWW Security Setup Due Date
County personnel information updated in WISA

Training Start Date
Access to PTS Training and CWW Training Environment granted

Pre "Go-Live" Check-In ☎
Conference Call
10:30 - 12:00 A.M.

CWW Review Lab #1
Details: TBA

CWW "Go-Live" Date!!
Workers can use CWW Production Environment

CWW Review Lab #2
Location and Times TBA

Post "Go-Live" Check-In ☎
Agency Call
Details: TBA

CWW Mandatory Transition Date
All cases transitioned to CWW

CARES Worker Web (CWW) Eastern Region Rollout Timeline

July 05

S	M	T	W	T	F	S
					1	2
3	4	5	6	(7)	8	9
10	11	12	13	14	15	16
17	18	19	20	21	(22)	23
24	25	26	27	28	29	30
31						

Kick-Off Wisline ☎
Wisline Web Conference Call
9:00 - 12:00AM

CWW Security Setup Due Date
County personnel information
updated in WISA

August 05

S	M	T	W	T	F	S
	(1)	2	3	4	5	6
7	8	9	10	11	12	13
14	(15)	16	17	18	19	20
21	22	23	24	25	26	27
28	29	(30	31)	1		

Training Start Date
Access to PTS Training and CWW
Training Environment granted

Pre "Go-Live" Check-In ☎
Conference Call
10:30 - 12:00AM

CWW Review Lab #1
Details: TBA

September 05

S	M	T	W	T	F	S
				1	2	3
4	5	(6)	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	(28	29)	30	

CWW "Go-Live" Date!!
Workers can use CWW
Production Environment

CWW Review Lab #2
Location and Times TBA

October 05

S	M	T	W	T	F	S
						1
2	(3	4	5	6	7)	8
9	10	11	12	13	14	15
16	17	18	19	(20)	21	22
23	24	25	26	27	28	29
30	31					

Post "Go-Live" Check-In ☎
Agency Call
Details: TBA

CWW Mandatory Transition Date
All cases transitioned to CWW

CARES Worker Web (CWW) Southeastern Region Rollout Timeline

August 05

S	M	T	W	T	F	S
	1	2	3	(4)	5	6
7	8	9	10	11	12	13
14	15	16	17	18	(19)	20
21	22	23	24	25	26	27
28	29	30	31			

Kick-Off Wisline ☎
Wisline Web Conference Call
9:00 - 12:00AM

CWW Security Setup Due Date
County personnel information
updated in WISA

September 05

S	M	T	W	T	F	S
				1	2	3
4	5	(6)	7	8	9	10
11	12	13	(14)	15	16	17
18	19	20	21	22	23	24
25	26	27	(28	29)	30	

Training Start Date
Access to PTS Training and CWW
Training Environment granted

Pre "Go-Live" Check-In ☎
Conference Call
1:00 - 2:30PM

CWW Review Lab #1
Details: TBA

October 05

S	M	T	W	T	F	S
						1
2	(3)	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	(25	26	27)	28	29
30	31					

CWW "Go-Live" Date!!
Workers can use CWW
Production Environment

CWW Review Lab #2
Location and Times TBA

November 05

S	M	T	W	T	F	S
	(31	1	2	3	4)	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	(21)	22	23	24	25	26
27	28	29	30			

Post "Go-Live" Check-In ☎
Agency Call
Details: TBA

CWW Mandatory Transition Date
All cases transitioned to CWW